

P.O. Box 238808 Oklahoma City, OK 73123 Phone: 888-799-6642 Fax: 888-799-5628

#### **CLAIMS FORMS**

# Review these forms immediately so you will know how to report an injury when it occurs

# Claims are handled by: Midlands Claim Administrators, Inc.

#### **To Report Claims:**

Midlands Claim Administrators, Inc.

Attention: Claims Department

Phone Number: 888-799-6642 Fax Line: 888-799-5628

Email: txnsclaims@midman.com



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Midlands is committed to providing the most efficient and cost effective claims administration services in the market today. We have numerous resources available to ensure that we are able to fulfill these promises.

When you have an employee that is involved in a work related accident, we are available by phone, facsimile, or email. Midlands has a dedicated staff of adjusters and nurse case managers that can assist you in getting your injured employees the care they need in a timely manner. In addition, Midlands will thoroughly investigate your claim and ensure that all costs associated with these claims are appropriate. Upon completion of the investigation, all related costs will be paid in a timely manner which is usually within 7-10 days.

For your convenience, the following is a list of contacts:

#### **First Notice of Injury**

Phone Number: 888-799-6642 Fax Line: 888-799-5628

Email: txnsclaims@midman.com

Claims Adjuster: Melanie Thompson Email: <a href="mailto:mathompson@midman.com">mathompson@midman.com</a>

Phone: 405-767-1757 Fax Line: 405-767-1212

Claims Supervisor, Pat Brooks Email: pbrooks@midman.com

Phone: 405-767-1791 Fax Line: 405-767-1212

We look forward to working with you. Please call with any questions or concerns.

Sincerely,

Louis Pippin Vice President Midlands Claim Administrators



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#### TRANSMITTAL SHEET FOR ON-THE-JOB INJURY INFORMATION

Date of Transmittal:	
The attached information is provided as r	notice/follow-up of an on-the-job injury.
Insured/Employer Name:	
Policy Number:	
Contact Name & Phone Number:	
Contact Fax Number:	

#### IN ORDER TO PROCESS A NEW CLAIM, PLEASE INCLUDE THE FOLLOWING FORMS:

- Employer's Report of Injury
- Employee's First Report of Accident/Injury (completed and signed by the employee)
- Employee Information Sheet
- Authorization for Release of Medical Records

### IF THE EMPLOYEE WILL LOSE TIME BEYOND THE ELIMINATION PERIOD OF THE POLICY ALSO INCLUDE:

- Employer's Report of Disability Request For Wage Benefit Reimbursement
- Wage History

#### WHEN COMPLETED PLEASE FAX OR EMAIL TO

- Fax: 888-799-5628

E-Mail: txnsclaims@midman.com



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#### **EMPLOYER'S REPORT OF INJURY**

Policy #				1				
Name of injured employee (Last, F	First, MI)	Sex	Date of Injury	Time of Injury	Date Lost	Time	Expected I	Return to
		Б. М			Began (M	-D-Y-)	work date	
		F M		Am	Pm			
Social Security #	Home Phone		Birth Date (M-D-Y-)	Part of body Injured	l	Type of I	njury(i.e. Stra	in, Sprain,Fatality etc
	( )							
Does this employee speak English	? If No, specify Language		Cause of 1	Injury (Fall, Tool, Mac	hine, etc.)	I		
Employee's mailing address Street	or P.O. Box		How & W	hy the Injury/Illness C	ccurred			
City	State Zip	County						
Marital Status?				f Location where Injur		Occurred.		
Married Widowed Separte	d Single Divorced		Mailing a	ddress Street or P.O. B	OX			
Number of dependant Children	Spouses Na	ma	City		State	Zip	County	
Number of dependant Children	Spouses iva	ine						
( t   1m 1	77 Y			Location (IE. Stairs, D	ock etc)			
Injured Taken to:	Phone Num	iber	Name of a	any witnesses				
Doctor's Mailing Address			Was the e	mployee doing his reg	ılar job at the ti	me of Injury	/Exposure?	
City	State	Zip	Superviso	r's Name and phone #				
			<u>'</u>					
Personnel Information	n							
Date of Hire (M-D-Y)	Was employee hired or	recruited in T	Texas Length of	service in current posi	tion	Length of	f service in oc	cupation
			Years	Month	;	Years		Months
Occupation of Injured Worker				Applicable Classific	cation code Fron	n Policy (4	digit code)	
Contact Information								
Name & Title of person completin	g this form		Name of 6	employer (Including D	BA)			
r	9			1 171 ( 1 1 1 2	,			
Employer mailing address	Phone Num	her	Rucinace	ocation (if different fr	om mailing add	race)		
Employer maning address	I none ivan	ioci	Business	ocation (ii diriciciii ii	mi maning add	1035)		
ar.	G	7:	G:				G	7.
City	State	Zip	City				State	Zip
V					ъ.	_		
X	& Title of person completi				Dat	e		



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#### **EMPLOYEE'S FIRST REPORT OF ACCIDENT/INJURY**

ALL ACCIDENTS, NO MATTER HOW SMALL OR SLIGHT MUST BE REPORTED **PLEASE WRITE LEGIBLY** 

#### **ANSWER ALL QUESTIONS**

		POLICY NO	
NAME OF EMPLOYER (INCLUDING D	BA)		
DATE OF INJURY	-		
NAME OF INJURED EMPLOYEE			
	(FIRST NAME)	(MIDDLE INITIAL)	(LAST NAME)
TITLE		JOB DESCRIPTION	
HOME ADDRESS			
(STREET & HOUS	SE NUMBER)	(CITY) (STATE) (ZIP)	(AREA CODE) (PHONE NUMBER)
DATE OF BIRTHSOCIAL S	ECURITY NO	NAME OFSUPERVISOR_	
WAS MEDICAL ATTENTION RECEIVE	D?NAME	OF DOCTOR OR CLINIC	
1. WHAT TIME DID INJURY OCCUR?		AM/PM (CIRCLE ONE)	
2. HOW DID ACCIDENT OCCUR?			
3. WHAT ACTIVITY WERE YOU DOIN	IG WHEN INJURED_		
4. WHAT PART OF YOUR BODY WAS	3 HURT?		
5. DESCRIBE THE INJURY. (EXAMPL	.E: CUT, BRUISES, B	BROKEN BONE, ETC	
6. WHAT OBJECT OR ITEM DIRECTL	Y CAUSED THE INJ	URY?	
7. HOW MANY DAYS DID YOU MISS	FROM WORK, IF AN	Y? LAS	T DAY WORKED?
8. IF NOT RETURNED TO WORK, HO	)W LONG DID THE D	OCTOR SAY THAT YOU WILL I	BE OFF WORK?
9. HAVE YOU EVER HAD SIMILAR IN	JURY?	IF YES, EXPLAIN & WHEN?	
10. DID THIS ACCIDENT HAPPEN BE THE TASK SAFELY? YES OR 11. LIST NAMES OF ALL WITNESSES	NO (CIRCLE ONE	)	
THE TASK SAFELY? YES OR	NO (CIRCLE ONE	)	

I DO, BY MY SIGNATURE BELC COMPANY PREMISES OR IN T	)W, CERTIFY THAT INJURIES DESC HE COURSE OF PERFORMING DU	CRIBED IN THE ABOVE INCIDENT WERE SUSTAINED UTIES REQUIRED OF MY POSITION AS A	D ON
	(Job Title)		
	ATION CONTAINED IN THIS ACCIDE ADE THIS STATEMENT IN MY OWN	ENT REPORT IS A TRUE, COMPLETE AND CORRECT N WORDS.	T STATEMENT
	ELEASE TO EMPLOYER ANY INFRO ENTAL INJURY REFERRED TO ABO	OMATION ACQUIRED IN THE COURSE OF EXAMINATOVE.	TION OR
DATED	SIGNATURE		
WITNESS			
ACCIDENT, WHAT CAUSED	THE ACCIDENT TO HAPPEN. DES	D. DESCRIBE WHAT YOU WERE DOING BEFORE THE SCRIBE HOW YOU WERE DOING THE TASK, AND WHOROUGH AND COMPLETE EXPLANATION.	

#### **COPY IN EMPLOYEE PERSONNEL FILE**



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#### **EMPLOYEE INFORMATION SHEET**

The following will explain your responsibilities under the company job injury benefit plan. You must comply with the guidelines of the company plan EXACTLY. Failure to follow these guidelines and directions will result in a delay, denial or stoppage of payment of medical bills and/or job-injury payments that may be provided to you under the company plan.

- 1. Your employer is a NON-SUBSCRIBER to the Texas Workers' Compensation Act. We do not carry Workers' Compensation Insurance on our employees who work in a Texas facility.
  - 2. Any injury you sustain while directly performing your job duties must be reported immediately to your supervisor or manager. Do not wait until the end of your shift, the end of the day, or tomorrow to report the incident. Immediately means directly following the mishap. Failure to report may void benefits.
  - 3. Following your verbal report to your supervisor, you must complete a written report on the "EMPLOYEE'S FIRST REPORT OF ACCIENTAL INJURY" form and submit it to your supervisor within 48 HOURS following the mishap. Failure to report may void benefits.
  - 4. Your supervisor/manager and you will make a determination regarding when, and if, a trip to the doctor is necessary. If the incident is a seemingly minor one, you have exercised your reporting duty. Sometimes, injury soreness works itself out with no problem. And, sometimes a minor problem progresses into greater problems.
  - 5. For injuries requiring prompt medical attention, you will be taken to a medical clinic or hospital for treatment. If this initial visit is to a medical provider other than the normal company approved physician, you must go to the approved physician to submit to a urinalysis drug screen and follow-up care. The approved physician will assume control of medical care and management of your injury problems. He/she may refer you to specialists, if deemed advisable. Medical care and treatment by doctors not approved is only acceptable under the company injury benefit plan for emergency treatment immediately following an injury to stabilize your condition, relieve pain, or stop bleeding.

- 6. You must remain cooperative in investigating and documenting the injury incident. Unless the injury causes serious physical incapacity, you shall return to your supervisor and assist him/her in fulfilling obligations to complete various forms. The "Employee's First Report of Accident Injury" is for you to list information concerning yourself, and to express your thoughts and views regarding the injury incident. The other forms are required documents that your supervisor must complete following each injury. The supervisor is directed to complete the written investigation and necessary paperwork as soon after the injury as possible. This is designed to aid our collection of information and statistical facts while they are fresh in the minds of those persons having knowledge about your incident. In the event you are not able to return to your supervisor to complete the necessary paperwork, your supervisor will come to your home, hospital room, or work with you at the first available opportunity to accomplish the reporting task.
- 7. You must follow the doctor's orders and instructions regarding care, treatment, return-to-work and all appointment scheduling.
- 8. It shall be your responsibility to stay in communication with your supervisor regarding doctor appointments and doctor statements about your condition, including return-to-work (or no-duty) status. Prior to each doctor's visit you shall advise your supervisor of the appointment. Telephone calls are sufficient to advise your supervisor of these scheduled appointments. Following each visit to the doctor you shall let your supervisor know the findings and outcome of the doctor's examination. You must deliver the doctor's written statement slip to your supervisor to keep him/her adequately informed of your condition and situation. Also, the doctor's statement slip will be included in your injury incident file as part of your records. Acceptance of benefits under your employer's Occupational Injury Benefit Program (the Plan) constitutes acceptance of all terms and conditions of that Plan.

Employee Signature	
Date	
	Signature of translator, if translated



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#### **AUTHORIZATION FOR RELEASE OF MEDICAL RECORDS**

I hereby request and authorize any physician, hospital or health-care provider who has provided treatment to me to furnish my employer, Midlands Claim Administrators and Markel Services Incorporated any and all information and medical records they have concerning my care and treatment.

The matters to be released pursuant to this authorization include any and all records and information concerning my care and treatment, including but not limited to records of any illness, injury, medical histories, consultations, examinations, prescriptions, diagnoses, tests, reports or treatments, including copies of all hospital records, medical records or doctors' office records in your possession.

The release of the matters listed above is being authorized for purposes of investigation of a work related injury and/or to advise a treating physician (of a work related injury) about medical history issues. Acceptance of benefits under your employer's Occupational Injury Benefit Program (the Plan) constitutes acceptance of all terms and conditions of that Plan.

A copy of this authorization is agreed by the undersigned to have the same effect and force as an original.

Signature:

	Print Name
	The signatures of witnesses are not required for the validity of this document, but are to be provided if reasonably available.
Witness to Signature	
Witness to Signature	



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### CALCULATION OF DISABILITY BENEFITS AND INSTRUCTIONS FOR COMPLETING WAGE HISTORY

Start the Wage History form by using the last full pay period before the injury as week one. Use gross pay figures. Complete the remainder of the form going back for a total of fifty-two weeks. Add the gross pay figures and divide by fifty-two to get the average weekly wage. Multiply the average weekly wage by the percentage given in the Schedule of Benefits in the policy to calculate the weekly indemnity benefit. This is the amount you will use as a gross pay figure as the benefits are taxable and reportable as income. The maximum weekly indemnity benefit amount can be found on the Declarations page of your policy under Limits of Coverage.

When filing for reimbursement under the policy, you will need to provide a copy of the check paying the employee's disability wages as well as a copy of the off work slip from the doctor. Provide a copy of the completed Wage History with the first submission for reimbursement and the Employer's Report of Disability/Request for Wage Benefits Reimbursement covering the pay period involved.

These are guidelines based on the reimbursement provided by your policy. You will need to check your policy for specifics regarding the "Elimination Period" and "Weekly Indemnity".



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#### **WAGE HISTORY**

Please use the following form to report salary/wage history for your injured employee.

To complete this wage history form, begin with week 1, using earnings for the week preceding the date of injury and counting back 52 weeks. If the employee has not been employed 52 weeks, use the salary of an employee performing the same or similar function. PLEASE NOTE NAME OF EMPLOYEE, THE APPROPRIATE LOCATION, IF YOU ARE USING A SAME OR SIMILAR EMPLOYEE'S WAGE HISTORY.

EMPLOYER NAME	TODAY'S DATE
INJURED EMPLOYEE	_ DATE OF INJURY
SAME OR SIMILAR EMPLOYEE (name)	

WEEK	DATE FROM	DATE TO	# DAYS WORKED	TOTAL HOURS	GROSS PAID
1					
2					
3					
4					
5					
6					
7					
8					
9					
10					
11					
12					
13					
14					
15					
16					
17					
18					
19					
20					
21					
22					
23					

WEEK	DATE FROM	DATE TO	# DAYS WORKED	TOTAL HOURS	GROSS PAID
24					
25					
26					
27					
28					
29					
30					
31					
32					
33					
34					
35					
36					
37					
38					
39					
40					
41					
42					
43					
44					
45					
46					
47					
48					
49					
50					
51					
52					

TOTAL PAY DIVIDED BY 52 WEEKS =	
AVERAGE WEEKLY WAGE	



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#### **EMPLOYER'S REPORT OF DISABILITY**

REQUEST FOR WAGE BENEFIT REIMBURSEMENT

Employee Information:			
	Male Female		
Name	Sex		
Date of Injury	Date Lost Time Began		
Social Security Number	Home Phone		
Employer Information:			
Employer Name	Policy Number		
Employer's Street or P. O. Box	Claim Number		
City State Zip Code			
Reporting Period: This report covers from:	Has employee returned to work?	Yes	No
to:	Estimated return to work date:		
COPIES OF PAYROLL CHECKS MUST BE ATTA FROM A HEALTH	CHED AS WELL AS DISABILITY CERTIF	ICATION	
Additional Comments:			
X Signature & Title of Person Completing Form	Data		
Signature & Title of Person Completing Form	Date		



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#### **DECLINATION OF TREATMENT**

Date:	
Employee Name:	
Date of Loss:	
Description of accident:	
The above employee was injured due to an accident working forAt this writing the claimant has elected to decline any medical treatment.	
Signature of employee:	
Date:	
Supervisor signature:	
Date:	



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#### **EMPLEADO HOJA DE LA INFORMACIÓN**

La voluntad siguiente explica sus responsabilidades debajo de plan de ventaja de lesión del trabajo de la compañía. Usted debe conformarse con las pautas del plan de la compañía EXACTAMENTE. La falta de seguir estas pautas y direcciones da lugar a retrasa, la negación o la parada del pago de cuentas médicas y/o pagos de trabajo-lesión que se pueden proporcionarle bajo plan de la compañía.

- Su el patrón es un NON-SUBSCRIBER al acto de la remuneración de los trabajadores de Tejas. No lleve el seguro de la remuneración de los trabajadores en nuestros empleados que trabajen en un Tejas facilidad.
- 2. Cualquier lesión que usted sostiene mientras que directamente la ejecución de sus deberes del trabajo debe ser divulgada inmediatamente a su supervisor o encargado. No espere hasta el final de su cambie de puesto, el final del día, o divulgar mañana el incidente. Inmediatamente medios que siguen directamente la desgracia. La falta de divulgar puede anular ventajas.
- 3. Siguiente su informe verbal a su supervisor, usted debe terminar un informe escrito encendido el PRIMER INFORME "del EMPLEADO la forma de LESIÓN de ACCIDENTAL" y la somete a su supervisor que sigue cuanto antes la desgracia. La falta de divulgar puede ventajas vacías.
- 4. Su supervisor/administrador y usted harán una determinación en relación con a cuando, y si, un viaje al doctor es necesario. Si el incidente es aparentemente de menor importancia, usted ha ejercitado su deber de divulgación. A veces, el dolor de lesión sí funciona sin problema. Y, a veces un problema de menor importancia progresa en problemas mayores.
- 5. Para lesiones que requieren la atención médica pronto, le llevarán a clínica u hospital médica para el tratamiento. Si esta visita inicial está a abastecedor médico con excepción del médico aprobado compañía normal, usted debe ir al médico aprobado a someter a una pantalla y a una carta recordativa de la droga del urinalysis cuidado. El médico aprobado asumirá control de la asistencia médica y gerencia de sus problemas de lesión. El puede referirle a los especialistas, si juzgado recomendable. La asistencia médica y el tratamiento de los doctores no aprobados está solamente aceptable bajo plan de ventaja de lesión de la compañía para el tratamiento de la emergencia inmediatamente después de lesión para estabilizar su condición, releve el dolor, o pare el sangrar.

- 6. Usted debe seguir siendo cooperativo en investigar y la documentación de lesión incidente. A menos que lesión causa incapacidad física seria, usted vuelva a su supervisor y asista a el en obligaciones satisfacientes a llene el formulario varios. El primer informe "del empleado de lesión del accidente" es para usted para enumerar la información referente se, y para expresar sus pensamientos y opiniones con respecto al incidente de lesión. Se requieren las otras formas documentos que su supervisor debe terminar el siguiente de cada lesión. Ordenan al supervisor terminar la investigación escrita y necesario papeleo tan pronto después de lesión como sea posible. Esto se diseña para ayudar nuestra colección de información y hechos estadísticos mientras que están frescos en mentes de esas personas que tienen conocimiento sobre su incidente. En el acontecimiento usted no pueda volver a su supervisor para terminar el papeleo necesario, su supervisor vendrá a su hogar, sitio del hospital, o trabajo con usted en primera oportunidad disponible de lograr la tarea de divulgación.
- 7. Usted debe seguir las pedidos y las instrucciones del doctor con respecto a cuidado, el tratamiento, volver-a- trabaja y todo el programar de la cita.
- 8. Será su responsabilidad permanecer en la comunicación con su supervisor con respecto citas del doctor y a declaraciones del doctor sobre su la condición, incluyendo volver-a trabaja (o ninguno-deber) estado. Antes de cada uno la visita del doctor usted aconsejará a su supervisor de la cita. Teléfono las llamadas son suficientes aconsejar a su supervisor de éstos programar citas. Después de cada visita al doctor usted dejara a su supervisor sepa los resultados y el resultado de la examinación del doctor. Usted debe entregar el resbalón escrito del doctor a su supervisor a la subsistencia el informado adecuadamente su condición y situación. También, el doctor el resbalón de la declaración será incluido en su archivo del incidente de lesión como parte de sus expedientes. Aceptación de ventajas bajo su lesión ocupacional del empleador el programa de ventaja (el plan) constituye la aceptación de todos los términos y condiciones de ese plan.

Observe por favor la advertencia del fraude debajo:

"Es un crimen par proporcionar falso o información engañosa a un asegurador con el fin de defraudar el asegurador o cualquier otra persona. Las penas incluyen el encarcelamiento y/o multas. Además, un asegurador puede negar ventajas de seguro si información falsa relacionado materialmente con una demanda fue proporcionado por el aspirante."

Firma del Empleado	
Fecha	
Firma del traductor, si está traducido	